



Transition of Garyline® Products to Koozie Group® PromoStandards Frequently Asked Questions

Q: When will Garyline products be available on Koozie Group's website?

A: The first phase of products is currently available on the website. The remaining products will be active and available to order on the website starting January 1, 2026.

Q: When will Garyline products be available in Koozie Group's PromoStandards feeds?

A: Starting on January 1, 2026, all Garyline products will be available in Koozie Group's PromoStandards feeds.

Q: When will Garyline PromoStandards services be disconnected?

A: Starting on January 1, 2026, the following Garyline endpoints will no longer be active, and all data should be retrieved from Koozie Group's services.

- Inventory
- Product Data
- Product Media
- Product Pricing and Configuration

Garyline **Order Status**, **Invoice**, and **Order Shipment** feeds will be available for a short period of time to allow historical retrieval of orders and invoices for any Garyline product order submitted prior to December 20, 2025. Any order submitted on or after December 20, 2025, will be entered into Koozie Group's system, therefore Koozie Group's Order Status, OSN, and Invoice feeds should be utilized.

Q: Will the product or part IDs change as they are integrated into Koozie Group's system?

A: A handful of products IDs are changing, and all part IDs will be changing. To help with this transition, a full cross reference will be available for download to update your system to match the newly created part IDs.

Q: Will the decoration or location IDs change?

A: Yes, for more accurate data and to streamline configured purchase orders, the decoration and location IDs will change to align with Koozie Group's standards.

Q: When will Koozie Group be able to accept Electronic Purchase Orders for Garyline products?

A: Starting on January 1, 2026, Koozie Group will be able to accept incoming orders for Garyline products through the Purchase Order endpoint.

Q: Will I need to create new credentials to access Koozie Group's PromoStandards APIs?

A: If you already have existing credentials for Koozie Group, then you are all set. You will start to see Garyline products and orders flowing through Koozie Group's services starting on January 1, 2026. If you do not have Koozie Group credentials, please contact IntegrationSupport@kooziegroup.com.